### State Health Policy Highlights

Leading Edge Practices in Medicaid for Addressing Social Factors that Affect Health

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A grantee of the Robert Wood Johnson Foundation

**April 2019** 

#### Introduction

Medicaid programs are increasingly considering how best to address the social factors, such as housing, healthy food and economic security, that can affect health and health care expenditures. Often referred to as social determinants of health (SDOH), these factors drive as much as 80 percent of population health outcomes. A new State Health and Value Strategies issue brief, Addressing Social Factors That Affect Health: Emerging Trends and Leading Edge Practices in Medicaid, explores the "next generation" practices that states are deploying to address social factors using Medicaid 1115 waivers and managed care contracts, as well as the specific steps states can take to implement these practices. This State Health Policy Highlight summarizes the next generation practices analyzed in more detail in the underlying issue brief.

#### **Emerging Trends in Efforts to Address Social Factors in Medicaid**

States are expanding the scope and intensity of efforts to address social factors, reflecting their interest in paying for cost-effective improvements in health outcomes, rather than the volume of medical services provided. The next generation practices profiled in Table 1 below were identified through an in-depth review of the Medicaid managed care contracts in 17 states and Medicaid 1115 provisions in six states.<sup>2</sup>

Table 1. Summary of Emerging Trends and Leading Edge Practices in Medicaid

Moving beyond screenings to systematic efforts to connect enrollees to social supports  **Requiring use of a standardized screening tool or standardized screening elements have to social supports  **Requiring use of a standardized screening tool or standardized screening elements have to social supports  **Requiring use of community health workers and expertise on local resources have to social resources  **Stronger integration into primary care  **Expanding the scope of SDOH interventions to more populations and social issues  **Addressing harder-to-tackle social issues  **Increasing focus on a recent history of incarceration as a key SDOH factor  **Using Medicaid 1115 waivers to strengthen community-based organizations  **Encouraging or requiring investments in communities  **Requiring contracts and data sharing with community-based organizations  **Using waivers to provide additional housing-related services  **Requiring managed care organizations (MCOs) to work with state and local housing initiatives	State Trends	Leading Edge Practices
Expanding the scope of SDOH interventions to more populations and social issues  Addressing harder-to-tackle social issues  Increasing focus on a recent history of incarceration as a key SDOH factor  Using Medicaid 1115 waivers to strengthen community-based organizations and collaboration with providers  Encouraging or requiring investments in communities  Requiring contracts and data sharing with community-based organizations  Using waivers to provide additional housing-related services  Requiring managed care organizations (MCOs) to work with state and local housing	systematic efforts to connect enrollees	<ul> <li>Requiring use of a standardized screening tool or standardized screening elements</li> <li>Requiring use of community health workers and expertise on local resources</li> </ul>
Building a stronger network of community-based organizations and collaboration with providers  > Requiring contracts and data sharing with community-based organizations  > Using waivers to provide additional housing-related services  > Requiring managed care organizations (MCOs) to work with state and local housing	interventions to more populations and	> Addressing harder-to-tackle social issues
Creating opportunities for affordable Requiring managed care organizations (MCOs) to work with state and local housing	community-based organizations and	> Encouraging or requiring investments in communities
Requiring in-house expertise on housing		Requiring managed care organizations (MCOs) to work with state and local housing initiatives

## Aligning financial incentives to support SDOH interventions

- Using value-based payments to incentivize cost-effective SDOH interventions
- Linking incentive or withhold payments to performance on SDOH-related metrics

## Systematic evaluation and greater use of SDOH data

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Developing an evidence-base through pilot projects

States have a variety of tools and strategies available to them to implement the emerging practices described in Table 1. The full brief explores in more detail state implementation strategies and how to tailor them to the scope and nature of a state's SDOH initiatives, as well as its approach to Medicaid managed care, local and community resources, existing infrastructure, and other considerations.

#### Conclusion

As states enter a new phase of work related to SDOH, interventions to address social factors will be more closely integrated into the delivery of care. As these interventions expand, it will be important to measure their impact. It will also be key to recognize that some of the benefits of addressing social factors may have a long-term impact and may benefit programs and entities outside of Medicaid.

Support for this research was provided by the Robert Wood Johnson Foundation. The views expressed here do not necessarily reflect the views of the Foundation.

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State Health and Value Strategies (SHVS) assists states in their efforts to transform health and health care by providing targeted technical assistance to state officials and agencies. The program is a grantee of the Robert Wood Johnson Foundation, led by staff at Princeton University's Woodrow Wilson School of Public and International Affairs. The program connects states with experts and peers to undertake health care transformation initiatives. By engaging state officials, the program provides lessons learned, highlights successful strategies and brings together states with experts in the field. Learn more at www.shvs.org.

#### **ABOUT MANATT HEALTH**

This highlight was prepared by Jocelyn Guyer, Patricia Boozang, and Bardia Nabet. Manatt Health integrates legal and consulting expertise to better serve the complex needs of clients across the healthcare system. Our diverse team of more than 160 attorneys and consultants from Manatt, Phelps & Phillips, LLP and its consulting subsidiary, Manatt Health Strategies, LLC, is passionate about helping our clients advance their business interests, fulfill their missions, and lead healthcare into the future. For more information, visit <a href="https://www.manatt.com/Health">https://www.manatt.com/Health</a>.

### Endnotes

- 1. Moody's Analytics. Understanding Health Conditions Across the U.S. BlueCross BlueShield Association. December 2017. https://www.bcbs.com/sites/default/files/fileattachments/health-of-america-report/BCBS.HealthOfAmericaReport.Moodys\_02.pdf.
- 2. State Medicaid Managed Care Contracts reviewed include: Arizona, Colorado, Illinois, Louisiana, Massachusetts, Michigan, Minnesota, New Mexico, New Hampshire, New York, North Carolina, Rhode Island, Tennessee, Virginia, Washington and Wisconsin. State 1115 demonstration waivers reviewed include: Hawaii, Maryland, New York, North Carolina, Rhode Island and Washington.